



2.7 Student Satisfaction Survey

2.7.1 Report on SSS - PG

Internal Quality Assurance Cell
St. Joseph's College (Autonomous), Tiruchirappalli-2

STUDENTS SATISFACTION SURVEY - POST GRADUATE- 2021-22

Student's satisfaction survey for the academic year 2021-22 was conducted on June 2022 through online mode. All the outgoing postgraduate students were given the link of the questionnaire prepared by IQAC of the college on different categories.

Questionnaire:

I. CREDIT SYSTEM RELEVANCE OF SYLLABUS UNDER CHOICE BASED					
	Excellent	Good	Satisfactory	Unsatisfactory	Below average
Core					
Core Electives					
IDCs					
Self Paced Learning					
Comprehensive Examination					
Soft Skill					
Online Learning					
Project					
SHEPHERD: Outreach activities					
MOOC (SWAYAM, Coursera, etc.)					
II. USEFULNESS OF THE PG COURSE					
The course has an updated syllabus					
Relevance of the course to Secure job					
Relevance of the course to go forward in research					
Dissertation / Project					
Viva-Voce					
III. TEACHERS					
Quality of Teaching					
Communicative ability					

of the Teachers					
Teaching methodology in general					
Teachers completing the syllabus on time					
Treatment by teachers					
IV. TEACHING METHODS					
Usefulness of MCQ Bank					
Quality of questions in the CIA test					
Answer papers are valued correctly/ objectively					
Semester Question Paper Covering the entire portion Unit wise					
Quality of the Semester Question Paper					
V. SERVICES RENDERED BY NON-TEACHING STAFF					
Assistance by non-teaching staff					
Attitude of non-teaching staff towards students					
Quality of functioning of non-teaching staff in department labs (if applicable), computer centers and Library					
VI. EXTENSION SERVICE (SHEPHERD)					
Usefulness of extension programme					
Attitude of the extension staff towards students					
VII. INFRASTRUCTURE FACILITIES ON THE CAMPUS					
Laboratory facilities (if applicable)					
Library facilities					
Canteen facilities					

Classroom					
ICT such as Wi-Fi, Smart class etc.					
Maintenance of the campus, class room <i>etc.</i>					
Quality of the Rest Rooms in the campus					
VIII. EXTRA CURRICULAR ACTIVITIES					
Sports facilities made available					
Accessibility of Sports facilities					
Functioning of non- scholastic activities (NCC, NSS, AICUF, Fine Arts, YRC/RRC, Consumer Forum, Democracy Forum, Women's Forum, Enviro club, <i>etc.</i>)					
IX. BEYOND CLASS ROOM ACTIVITIES					
Department : Debates / talks / seminars / discussions, <i>etc.</i>					
Functioning of Association of the Department					
Conduct of department functions					
Student support services in the college					
Department Alumni Association					
X. OVERALL EXPERIENCE AT St. JOSEPH'S COLLEGE					
Overall Experience					

Participants List

Number of students participated in the survey: 475

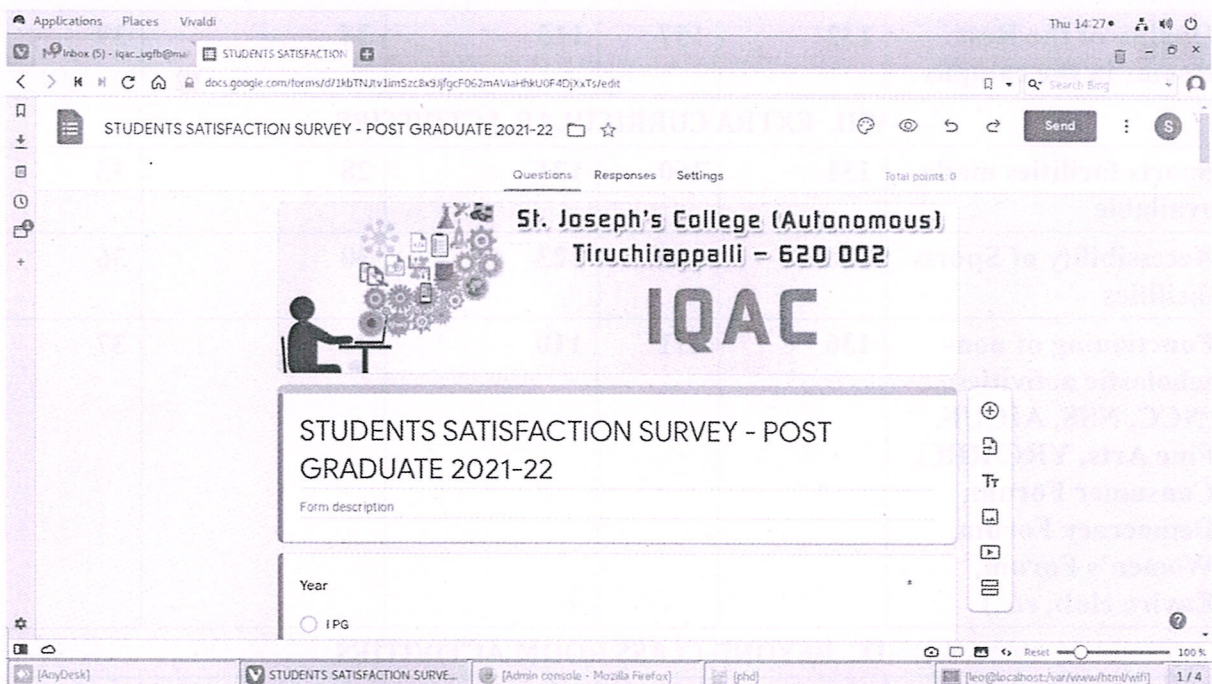
S. No	Department	Number of students participated
1	Biochemistry	5
2	Biotechnology	8
3	Botany	8
4	Chemistry	42
5	Commerce	52
6	Commerce CA	14
7	Computer Science	84
8	Counseling Psychology	13
9	Data Science	77
10	Economics	25
11	English	40
12	HRM	7
13	Information Technology	40
14	Maths	27
15	Physics	33

The Result of the Survey

I. CREDIT SYSTEM RELEVANCE OF SYLLABUS UNDER CHOICE BASED					
	Excellent	Good	Satisfactory	Unsatisfactory	Below average
Core	132	203	109	13	18
Core Electives	143	194	102	13	102
IDCs	129	189	121	9	27
Self Paced Learning	138	194	97	16	30
Comprehensive Examination	129	193	118	15	20
Soft Skill	161	185	99	12	19
Online Learning	132	193	108	20	32
Project	141	191	105	13	25
SHEPHERD: Outreach activities	153	156	105	208	34
MOOC (SWAYAM, Coursera, etc.)	120	180	119	19	38
II. USEFULNESS OF THE PG COURSE					
The course has an updated syllabus	137	193	111	8	26
Relevance of the course to Secure job	138	194	105	7	32
Relevance of the course to go forward in research	131	207	100	9	28
Dissertation / Project	132	195	118	6	24
Viva-Voce	133	202	113	5	24
III. TEACHERS					
Quality of Teaching	163	174	109	12	18
Communicative ability of the Teachers	172	176	97	10	21
Teaching methodology in general	152	187	98	19	20
Teachers completing the syllabus on time	140	177	109	26	24
Treatment by teachers	149	188	94	17	27

IV. TEACHING METHODS					
Usefulness of MCQ Bank	122	159	121	26	47
Quality of questions in the CIA test	130	200	112	7	26
Answer papers are valued correctly/ objectively	139	181	120	8	27
Semester Question Paper Covering the entire portion Unit wise	137	187	117	11	23
Quality of the Semester Question Paper	151	187	105	10	24
V. SERVICES RENDERED BY NON-TEACHING STAFF					
Assistance by non-teaching staff	135	185	112	17	26
Attitude of non-teaching staff towards students	136	181	106	20	32
Quality of functioning of non-teaching staff in department labs (if applicable), computer centers and Library	137	181	106	20	32
VI. EXTENSION SERVICE (SHEPHERD)					
Usefulness of extension programme	131	191	110	13	30
Attitude of the extension staff towards students	144	168	102	27	34
VII. INFRASTRUCTURE FACILITIES ON THE CAMPUS					
Laboratory facilities (if applicable)	160	169	96	20	30
Library facilities	194	155	91	10	54
Canteen facilities	111	159	104	47	54
Classroom	145	197	95	16	22
ICT such as Wi-Fi, Smart class etc.	117	174	106	32	47
Maintenance of the campus, class room etc.	172	172	90	16	26

Quality of the Rest Rooms in the campus	132	157	113	34	39
VIII. EXTRA CURRICULAR ACTIVITIES					
Sports facilities made available	131	160	121	28	35
Accessibility of Sports facilities	126	160	123	30	36
Functioning of non-scholastic activities (NCC, NSS, AICUF, Fine Arts, YRC/RRC, Consumer Forum, Democracy Forum, Women's Forum, Enviro club, etc.)	136	171	110	21	37
IX. BEYOND CLASS ROOM ACTIVITIES					
Department : Debates / talks / seminars / discussions, etc.	135	186	109	12	33
Functioning of Association of the Department	137	187	103	13	35
Conduct of Department functions	139	182	103	17	34
Student support services in the college	148	170	107	13	38
Department Alumni Association	133	195	100	14	33
X. OVERALL EXPERIENCE AT St. JOSEPH'S COLLEGE					
Overall Experience	180	168	92	7	28



Report of the Survey

I. CREDIT SYSTEM RELEVANCE OF SYLLABUS UNDER CHOICE BASED

Core Courses

28% of the students expressed that core courses are excellent, 42% as Good, 23% as Satisfactory, 03 % Unsatisfactory and 04% below average.

Core Electives

30% of the students expressed that core electives are excellent, 41% as Good, 21% as Satisfactory, 03 % Unsatisfactory and 05% below average.

IDC

27% of the students expressed that IDC are excellent, 40% as Good, 25% as Satisfactory, 02 % Unsatisfactory and 06% below average.

Self Paced Learning

29% of the students expressed that Self Paced Learning courses are excellent, 41% as Good, 21% as Satisfactory, 03 % Unsatisfactory and 06% below average.

Comprehensive Examination

27% of the students expressed that Comprehensive Examination course is excellent, 41% as Good, 25% as Satisfactory, 03 % Unsatisfactory and 04% below average.

Soft Skill

34% of the students expressed that Soft Skill courses is excellent, 39% as Good, 21% as Satisfactory, 03 % Unsatisfactory and 03% below average.

Online Learning

28% of the students expressed that Online Learning courses are excellent, 39% as Good, 23% as Satisfactory, 04 % Unsatisfactory and 06% below average.

Project

30% of the students expressed that Project work is excellent, 40% as Good, 22% as Satisfactory, 03 % Unsatisfactory and 05% below average.

SHEPHERD: Outreach activities

32% of the students expressed that SHEPHERD: Outreach activities is excellent, 33% as Good, 22% as Satisfactory, 06 % Unsatisfactory and 07% below average.

MOOC (SWAYAM, Coursera, etc.)

25% of the students expressed that MOOC (SWAYAM, Coursera, etc.) are excellent, 38% as Good, 25% as Satisfactory, 04 % Unsatisfactory and 08% below average.

II. USEFULNESS OF THE PG COURSE

The course has an updated syllabus

29% of the students expressed that syllabus is excellent, 41% as Good, 23% as Satisfactory, 02 % Unsatisfactory and 05% below average.

Relevance of the course to secure job

29% of the students expressed that relevance of the course to secure job are excellent, 41% as Good, 22% as Satisfactory, 01 % Unsatisfactory and 07% below average.

Relevance of the course to go forward in research

28% of the students expressed that relevance of the course to go forward in research are excellent, 43% as Good, 21% as Satisfactory, 02 % Unsatisfactory and 06% below average.

Dissertation / Project

28% of the students expressed that Dissertation / Project course is excellent, 41% as Good, 25% as Satisfactory, 01 % Unsatisfactory and 05% below average.

Viva-Voce

28% of the students expressed that Viva-Voce examination is excellent, 42% as Good, 24% as Satisfactory, 01 % Unsatisfactory and 05% below average.

III. TEACHERS

Quality of Teaching

34% of the students expressed that Quality of Teaching is excellent, 37% as Good, 23% as Satisfactory, 03 % Unsatisfactory and 03% below average.

Communicative ability of the Teachers

36% of the students expressed that Communicative ability of the Teachers are excellent, 37% as Good, 21% as Satisfactory, 02 % Unsatisfactory and 04% below average.

Teaching methodology in general

32% of the students expressed that Teaching methodology adopted are excellent, 39% as Good, 21% as Satisfactory, 04 % Unsatisfactory and 04% below average.

Teachers completing the syllabus on time

29% of the students expressed that teachers complete the syllabus on time are excellent, 37% as Good, 23% as Satisfactory, 06 % Unsatisfactory and 05% below average.

Treatment by teachers

31% of the students expressed that treatment by teachers are excellent, 40% as Good, 20% as Satisfactory, 04 % Unsatisfactory and 05% below average.

IV. TEACHING METHODS

Usefulness of MCQ Bank

26% of the students expressed that usefulness of MCQ Bank are excellent, 33% as Good, 26% as Satisfactory, 05 % Unsatisfactory and 10% below average.

Quality of questions in the CIA test

27% of the students expressed that quality of questions in the CIA test are excellent, 42% as Good, 24% as Satisfactory, 02 % Unsatisfactory and 05% below average.

Answer papers are valued correctly/ objectively

29% of the students expressed that answer papers are valued correctly/ objectively are excellent, 38% as Good, 25% as Satisfactory, 02 % Unsatisfactory and 06% below average.

Semester Question Paper Covering the entire portion Unit wise

29% of the students expressed that semester question paper covering the entire portion unit wise are excellent, 39% as Good, 25% as Satisfactory, 02 % Unsatisfactory and 05% below average.

Quality of the Semester Question Paper

32% of the students expressed that quality of the semester question paper are excellent, 39% as Good, 22% as Satisfactory, 02 % Unsatisfactory and 05% below average.

V. SERVICES RENDERED BY NON-TEACHING STAFF

Assistance by non-teaching staff

28% of the students expressed that assistance by non-teaching staff are excellent, 39% as Good, 24% as Satisfactory, 04 % Unsatisfactory and 05% below average.

Attitude of non-teaching staff towards students

29% of the students expressed that attitude of non-teaching staff towards students are excellent, 38% as Good, 22% as Satisfactory, 04 % Unsatisfactory and 07% below average.

Quality of functioning of non-teaching staff in department labs (if applicable), computer centers and Library

29% of the students expressed that quality of functioning of non-teaching staff in department labs , computer centers and Library are excellent, 38% as Good, 22% as Satisfactory, 04 % Unsatisfactory and 07% below average.

VI. EXTENSION SERVICE (SHEPHERD)

Usefulness of extension programme

28% of the students expressed that extension programme is excellent, 40% as Good, 23% as Satisfactory, 03 % Unsatisfactory and 06% below average.

Attitude of the extension staff towards students

30% of the students expressed that attitude of the extension staff towards students are excellent, 35% as Good, 22% as Satisfactory, 06 % Unsatisfactory and 07% below average.

VII. INFRASTRUCTURE FACILITIES ON THE CAMPUS

Laboratory facilities (if applicable)

34% of the students expressed that laboratory facilities are excellent, 36% as Good, 20% as Satisfactory, 04 % Unsatisfactory and 06% below average.

Library facilities

41% of the students expressed that library facilities are excellent, 33% as Good, 19% as Satisfactory, 02 % Unsatisfactory and 05% below average.

Canteen facilities

23% of the students expressed that Canteen facilities are excellent, 34% as Good, 22% as Satisfactory, 10 % Unsatisfactory and 11% below average.

Classroom

31% of the students expressed that Classroom are excellent, 42% as Good, 20% as Satisfactory, 03 % Unsatisfactory and 04% below average.

ICT such as Wi-Fi, Smart class made available

25% of the students expressed that ICT such as Wi-Fi, Smart class made available are excellent, 37% as Good, 22% as Satisfactory, 07 % Unsatisfactory and 9% below average.

Maintenance of the campus, class room *etc.*

36% of the students expressed that maintenance of the campus, class room *etc.* are excellent, 36% as Good, 19% as Satisfactory, 04 % Unsatisfactory and 05% below average.

Quality of the Rest Rooms in the campus

28% of the students expressed that quality of the rest rooms in the campus are excellent, 33% as Good, 24% as Satisfactory, 07 % Unsatisfactory and 08% below average.

VIII. EXTRA CURRICULAR ACTIVITIES

Sports facilities made available

28% of the students expressed that sports facilities made available are excellent, 34% as Good, 25% as Satisfactory, 06 % Unsatisfactory and 07% below average.

Accessibility of Sports facilities

27% of the students expressed that accessibility of sports facilities are excellent, 34% as Good, 26% as Satisfactory, 06 % Unsatisfactory and 07% below average.

Functioning of non-scholastic activities (NCC, NSS, AICUF, Fine Arts, YRC/RRC, Consumer Forum, Democracy Forum, Women's Forum, Enviro club, etc.)

29% of the students expressed that functioning of non-scholastic activities are excellent, 36% as Good, 23% as Satisfactory, 04 % Unsatisfactory and 08% below average.

IX. BEYOND CLASS ROOM ACTIVITIES

Department : Debates / talks / seminars / discussions, etc.

28% of the students expressed that department activities are excellent, 39% as Good, 23% as Satisfactory, 03 % Unsatisfactory and 07% below average.

Functioning of Association of the Department

29% of the students expressed that functioning of association of the department are excellent, 39% as Good, 22% as Satisfactory, 03 % Unsatisfactory and 07% below average.

Conduct of Department functions

29% of the students expressed that conduct of department functions are excellent, 38% as Good, 22% as Satisfactory, 04 % Unsatisfactory and 07% below average.

Student support service in the college

31% of the students expressed that student support service in the college are excellent, 36% as Good, 22% as Satisfactory, 03 % Unsatisfactory and 08% below average.

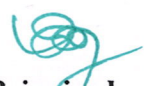
Department Alumni Association

28% of the students expressed that functioning of department alumni association is excellent, 41% as Good, 21% as Satisfactory, 03 % Unsatisfactory and 07% below average.

X. OVERALL EXPERIENCE AT St. JOSEPH'S COLLEGE

38% of the students expressed that experience in the college is excellent, 36% as Good, 19% as Satisfactory, 01 % Unsatisfactory and 06% below average.




Principal
PRINCIPAL
St. JOSEPH'S COLLEGE
(AUTONOMOUS)
TIRUCHIRAPPALLI 620 002