

**2.7 Student Satisfaction Survey****2.7.1 Report on SSS - UG****Internal Quality Assurance Cell  
St. Joseph's College (Autonomous), Tiruchirappalli-2****Students Satisfaction Survey – Under Graduate- 2021-22**

Student's satisfaction survey for the academic year 2021-22 was conducted during June 2022 through online mode. All the outgoing undergraduate students were given the link of the questionnaire prepared by IQAC of the college on different categories.

**Questionnaire**

S. No.	Questions	Excellent	Good	Satisfactory	Unsatisfactory	Below Average
<b>I</b>	<b>Credit System Relevance Of Syllabus Under CBCS</b>					
a	General English					
b	Tamil / Hindi / French / Sanskrit]					
c	Core Subjects					
d	Allied Subjects					
e	Project/Internship and Core Elective					
f	Non Major Elective					
g	Foundation Course (Value Education / Life Skills/ Soft Skills					
h	Environmental Studies					
i	Skill Based Electives					
j	Self-paced Courses					
k	Comprehensive Examination					
l	SHEPHERD : Outreach activities					
m	MOOC (SWAYAM, Coursera, etc.)					
<b>II</b>	<b>TEACHERS</b>					
a	Quality of Teaching					
b	Communicative ability of the					

	Teachers]					
c	Teaching methodology in general					
d	Teachers completing the syllabus on time					
e	Treatment by teachers					

S.No.	Questions	Excellent	Good	Satisfactory	Unsatisfactory	Below Average
<b>III</b>	<b>TEACHING METHODS</b>					
a	Usefulness of MCQ Bank					
b	Quality of questions in the CIA test					
c	Answer papers are valued correctly/ objectively					
d	Semester Question Papers cover the entire Syllabus Unit wise					
e	Quality of the Semester Question Papers					
f	Valuation of the Semester Examination Papers					
<b>IV</b>	<b>SERVICES RENDERED BY NON-TEACHING STAFF</b>					
a	Assistance by non-teaching staff					
b	Attitude of non-teaching staff towards students					
c	Quality of functioning of non-teaching staff in department labs (if applicable), computer centers and Library					
<b>V</b>	<b>EXTENSION SERVICE (SHEPHERD)</b>					
a	Usefulness of extension					



	programme					
b	Attitude of the extension staff towards students					

S.No.	Questions	Excellent	Good	Satisfactory	Unsatisfactory	Below Average
<b>VI</b>	<b>INFRASTRUCTURE FACILITIES ON THE CAMPUS</b>					
a	Laboratory facilities (if applicable)					
b	Library facilities					
c	Canteen facilities					
d	Classrooms					
e	ICT such as Wi-Fi, Smart Class					
f	Maintenance of the Campus, Classroom, etc.					
g	Quality of the Rest Rooms in the campus					
<b>VII</b>	<b>EXTRA CURRICULAR ACTIVITIES</b>					
a	Sports facilities					
b	Functioning of non-scholastic activities (NCC, NSS, AICUF, Fine Arts, YRC/RRC, Consumer Forum, Democracy Forum, Women's Forum,					

S. No.	Questions	Excellent	Good	Satisfactory	Unsatisfactory	Below Average
VIII	BEYOND CLASS ROOM ACTIVITIES					
a	Department level : Debates / talks / seminars / discussions, etc.					
b	Functioning of department association					
c	Student Support Service in the college					
d	Department Alumni Association					
IX	Overall Experience at St. Joseph's College					



## PARTICIPANTS

Total students participated in the survey: 3007

S. No	Department	Number of students participated
1	B Voc SD & SA	58
2	BBA	147
3	B Com Hon	66
4	BSc Vis Com	80
5	Botany	78
6	Chemistry	172
7	Commerce	462
8	Commerce CA	90
9	Computer Science	382
10	Economics	73
11	Electronics	51
12	English	247
13	History	98
14	Information Technology	221
15	Maths	183
16	Statistics	102
17	Physics	326
18	Tamil	73
19	B Voc Vis Tech	99

### The result of the survey

S. No.	Questions	Excellent	Good	Satisfactory	Unsatisfactory	Below Average
<b>I</b>	<b>Credit System Relevance Of Syllabus Under CBCS</b>					
a	General English	1000	1220	479	130	178
b	Tamil / Hindi / French / Sanskrit]	1152	1151	448	114	142
c	Core Subjects	838	1286	566	137	180
d	Allied Subjects	891	1267	519	143	189
e	Project/Internship and Core Elective	791	1257	574	171	214
f	Non Major Elective	689	1274	651	158	235
g	Foundation Course (Value Education / Life Skills/ Soft Skills	911	1228	543	133	193
h	Environmental Studies	886	1277	512	139	193
i	Skill Based Electives	794	1291	566	155	201
j	Self-paced Courses	765	1283	601	145	213
k	Comprehensive Examination	796	1277	556	154	224
l	SHEPHERD : Outreach activities	805	1126	543	303	230
m	MOOC (SWAYAM, Coursera, etc.)	723	1127	593	299	265
<b>II</b>	<b>TEACHERS</b>					
a	Quality of Teaching	997	1138	542	126	204
b	Communicative ability of the Teachers	1017	1188	488	113	201
c	Teaching methodology in general	911	1210	560	129	197
d	Teachers completing the syllabus on time	885	1154	548	163	257
e	Treatment by teachers	887	1160	560	175	225



S. No.	Questions	Excellent	Good	Satisfactory	Unsatisfactory	Below Average
<b>III</b>	<b>TEACHING METHODS</b>					
a	Usefulness of MCQ Bank	823	1136	645	167	237
b	Quality of questions in the CIA test	854	1248	595	123	187
c	Answer papers are valued correctly/ objectively	818	1196	606	170	217
d	Semester Question Papers cover the entire Syllabus Unit wise	871	1240	590	114	192
e	Quality of the Semester Question Papers	875	1279	563	121	169
f	Valuation of the Semester Examination Papers	817	1228	603	154	205
<b>IV</b>	<b>SERVICES RENDERED BY NON-TEACHING STAFF</b>					
a	Assistance by non-teaching staff	703	122	622	179	283
b	Attitude of non-teaching staff towards students	733	1199	569	215	291
c	Quality of functioning of non-teaching staff in department labs (if applicable), computer centres and Library	745	1235	589	190	248
<b>V</b>	<b>EXTENSION SERVICE (SHEPHERD)</b>					
a	Usefulness of extension programme	716	1100	577	297	317
b	Attitude of the extension staff towards students	724	113	580	300	273

S. No.	Questions	Excellent	Good	Satisfactory	Unsatisfactory	Below Average
<b>VI</b>	<b>INFRASTRUCTURE FACILITIES ON THE CAMPUS</b>					
a	Laboratory facilities (if applicable)	874	1174	551	187	221
b	Library facilities	1055	1128	470	154	200
c	Canteen facilities	795	1114	532	287	279
d	Classrooms	877	1159	525	205	241
e	ICT such as Wi-Fi, Smart Class	701	997	570	409	330
f	Maintenance of the Campus, Classroom, etc.	998	1101	482	182	245
g	Quality of the Rest Rooms in the campus	766	1082	573	295	291
<b>VII</b>	<b>EXTRA CURRICULAR ACTIVITIES</b>					
a	Sports facilities	884	1055	540	252	276
b	Functioning of non-scholastic activities (NCC, NSS, AICUF, Fine Arts, YRC/RRC, Consumer Forum, Democracy Forum, Women's Forum,	953	1086	531	206	231

S. No.	Questions	Excellent	Good	Satisfactory	Unsatisfactory	Below Average
<b>VIII</b>	<b>BEYOND CLASS ROOM ACTIVITIES</b>					
a	Department level : Debates / talks / seminars / discussions, etc.	791	1208	547	170	291
b	Functioning of	826	1191	532	172	285



	department association					
c	Student Support Service in the college	843	1184	546	171	263
d	Department Alumni Association	805	1208	564	193	237
IX	Overall Experience at St. Joseph's College	1190	1057	461	128	171

Applications Places Vivaldi Thu 14:27

STUDENTS SATISFACTION SURVEY - UNDERGRADUATE 2021-22

docs.google.com/forms/d/1SdWnMih5dZNVScW9rSOubEHZ1FEB0ghnRckz1YUjo/edit

STUDENTS SATISFACTION SURVEY - UNDERGRADUATE 2021-22

Questions Responses Settings Total points: 0

St. Joseph's College (Autonomous)  
Tiruchirappalli - 620 002

**IQAC**

STUDENTS SATISFACTION SURVEY -  
UNDERGRADUATE 2021-22

Form description

Year

☐ UG

[AnyDesk] STUDENTS SATISFACTION SURVEY [Admin console - Mozilla Firefox] [php] [leo@localhost/var/www/html/wifi] 1/4

## **Report of the SSS**

### **I. Credit System Relevance Of Syllabus Under CBCS**

#### **General English**

33% of the students has expressed that General English courses are excellent, 41% as Good, 16% as Satisfactory, 04 % unsatisfactory and 06% below average.

#### **Tamil / Hindi / French / Sanskrit**

38% of the students has expressed that Tamil / Hindi / French / Sanskrit courses are excellent, 38% as Good, 15% as Satisfactory, 04% unsatisfactory and 05% below average.

#### **Core Subjects**

28% of the students has expressed that core subjects are excellent, 43% as Good, 19% as Satisfactory, 04 % unsatisfactory and 06% below average.

#### **Allied Subjects**

29% of the students has expressed that allied subjects are excellent, 42% as Good, 17% as Satisfactory, 05 % unsatisfactory and 06% below average.

#### **Project/Internship and Core Elective**

26% of the students has expressed that Project/Internship and Core Elective courses are excellent, 42% as Good, 19% as Satisfactory, 06 % unsatisfactory and 07% below average.

#### **Non Major Elective**

23% of the students has expressed that Non Major elective courses are excellent, 42% as Good, 22% as Satisfactory, 05 % unsatisfactory and 08% below average.

#### **Foundation Course (Value Education / Life Skills)**

30% of the students has expressed that Foundation Courses are excellent, 41% as Good, 18% as Satisfactory, 05 % unsatisfactory and 06% below average.

#### **Environmental Studies**

29% of the students has expressed that Environmental Studies is excellent, 43% as Good, 17% as Satisfactory, 05 % unsatisfactory and 06% below average.



### **Skill Based Electives**

26% of the students has expressed that Skill Based Electives are excellent, 43% as Good, 19% as Satisfactory, 05 % unsatisfactory and 07% below average.

### **Self-paced Courses**

26% of the students has expressed that Self-paced Courses are excellent, 43% as Good, 20% as Satisfactory, 05 % unsatisfactory and 06% below average.

### **Comprehensive Examination**

27% of the students has expressed that Comprehensive Examination is excellent, 42% as Good, 19% as Satisfactory, 06 % unsatisfactory and 06% below average.

### **SHEPHERD: Outreach activities**

27% of the students has expressed that SHEPHERD: Outreach activities are excellent, 37% as Good, 18% as Satisfactory, 10 % unsatisfactory and 08% below average.

### **MOOC (SWAYAM, Coursera, etc.)**

24% of the students has expressed that MOOC (SWAYAM, Coursera, etc.) are excellent, 38% as Good, 20% as Satisfactory, 10 % unsatisfactory and 08% below average.

## **II. TEACHERS**

### **Quality of Teaching**

33% of the students has expressed that Quality of Teaching is excellent, 38% as Good, 18% as Satisfactory, 04 % unsatisfactory and 07% below average.

### **Communicative ability of the Teachers**

33% of the students has expressed that Communicative ability of the Teachers are excellent, 40% as Good, 16% as Satisfactory, 04 % unsatisfactory and 07% below average.

### **Teaching methodology in general**

30% of the students has expressed that Teaching methodologies are excellent, 40% as Good, 19% as Satisfactory, 04 % unsatisfactory and 07% below average.

#### **Teachers completing the syllabus on time**

44% of the students has expressed that Teachers completing the syllabus on time are excellent, 58% as Good, 27% as Satisfactory, 08 % unsatisfactory and 13% below average.

#### **Treatment by teachers**

30% of the students has expressed that Treatment by teachers are excellent, 39% as Good, 19% as Satisfactory, 06 % unsatisfactory and 06% below average.

### **III. TEACHING METHODS**

#### **Usefulness of MCQ Bank**

27% of the students has expressed that Usefulness of MCQ Bank are excellent, 38% as Good, 21% as Satisfactory, 06 % unsatisfactory and 08% below average.

#### **Quality of questions in the CIA test**

28% of the students has expressed that Quality of questions in the CIA test are excellent, 42% as Good, 20% as Satisfactory, 04 % unsatisfactory and 06% below average.

#### **Answer papers are valued correctly/ objectively**

27% of the students has expressed that answer papers are valued correctly/ objectively are excellent, 40% as Good, 20% as Satisfactory, 06 % unsatisfactory and 07% below average.

#### **Semester Question Papers cover the entire Syllabus Unit wise**

29% of the students has expressed that Semester Question Papers cover the entire Syllabus Unit wise are excellent, 41% as Good, 20% as Satisfactory, 04 % unsatisfactory and 06% below average.

#### **Quality of the Semester Question Papers**

29% of the students has expressed that Quality of the Semester Question Papers are excellent, 43% as Good, 19% as Satisfactory, 04 % unsatisfactory and 05% below average.



### **Valuation of the Semester Examination Papers**

27% of the students has expressed that Valuation of the Semester Examination Papers are excellent, 41% as Good, 20% as Satisfactory, 05 % unsatisfactory and 07% below average.

## **IV. SERVICES RENDERED BY NON-TEACHING STAFF**

### **Assistance by non-teaching staff**

23% of the students has expressed that Assistance by non-teaching staff are excellent, 41% as Good, 21% as Satisfactory, 06 % unsatisfactory and 09% below average.

### **Attitude of non-teaching staff towards students**

24% of the students has expressed that Attitude of non-teaching staff towards students are excellent, 40% as Good, 19% as Satisfactory, 07 % unsatisfactory and 10% below average.

### **Quality of functioning of non-teaching staff in department labs (if applicable), computer centres and Library**

25% of the students has expressed that Quality of functioning of non-teaching staff in department labs, computer centres and Library are excellent, 41% as Good, 20% as Satisfactory, 06 % unsatisfactory and 08% below average.

## **V. EXTENSION SERVICE (SHEPHERD)**

### **Usefulness of extension programme**

24% of the students has expressed that Usefulness of extension programme are excellent, 37% as Good, 19% as Satisfactory, 10 % unsatisfactory and 10% below average.

### **Attitude of the extension staff towards students**

24% of the students has expressed that attitude of the extension staff towards students are excellent, 38% as Good, 19% as Satisfactory, 10 % unsatisfactory and 09% below average.

## **VI. INFRASTRUCTURE FACILITIES ON THE CAMPUS**

### **Laboratory facilities (if applicable)**

29% of the students has expressed that Laboratory facilities are excellent, 40% as Good, 18% as Satisfactory, 06 % unsatisfactory and 05% below average.

### **Library facilities**

40% of the students has expressed that Library facilities are excellent, 39% as Good, 18% as Satisfactory, 06 % unsatisfactory and 07% below average.

### **Canteen facilities**

35% of the students has expressed that Canteen facilities are excellent, 38% as Good, 16% as Satisfactory, 05 % unsatisfactory and 06% below average.

### **Classrooms**

26% of the students has expressed that Classrooms are excellent, 37% as Good, 18% as Satisfactory, 10 % unsatisfactory and 08% below average.

### **ICT such as Wi-Fi, Smart Class**

29% of the students has expressed that ICT such as Wi-Fi, Smart Class are excellent, 39% as Good, 17% as Satisfactory, 07 % unsatisfactory and 08% below average.

### **Maintenance of the Campus, Classroom, etc.**

23% of the students has expressed that Maintenance of the Campus, Classroom, etc. are excellent, 33% as Good, 19% as Satisfactory, 14 % unsatisfactory and 11% below average.

### **Quality of the Rest Rooms in the campus**

34% of the students has expressed that Quality of the Rest Rooms in the campus are excellent, 37% as Good, 16% as Satisfactory, 05 % unsatisfactory and 08% below average.

## **VII. EXTRA CURRICULAR ACTIVITIES**

### **Sports facilities**

26% of the students has expressed that Sports facilities are excellent, 36% as Good, 19% as Satisfactory, 10 % unsatisfactory and 09% below average.



**Functioning of non-scholastic activities (NCC, NSS, AICUF, Fine Arts, YRC/RRC, Consumer Forum, Democracy Forum, Women's Forum.**

30% of the students has expressed that Functioning of non-scholastic activities are excellent, 35% as Good, 18% as Satisfactory, 08% unsatisfactory and 09% below average.

**VIII. BEYOND CLASS ROOM ACTIVITIES**

**Department level: Debates / talks / seminars / discussions, etc.**

32% of the students has expressed that department activities are excellent, 36% as Good, 18% as Satisfactory, 07 % unsatisfactory and 07% below average.

**Functioning of department association**

27% of the students has expressed that Functioning of department association are excellent, 40% as Good, 18% as Satisfactory, 06 % unsatisfactory and 09% below average.

**Student Support Service in the college**

28% of the students has expressed that Student Support Service in the college are excellent, 39% as Good, 18% as Satisfactory, 06 % unsatisfactory and 09% below average.

**Department Alumni Association**

27% of the students has expressed that Department Alumni Association is excellent, 40% as Good, 19% as Satisfactory, 06 % unsatisfactory and 08% below average.

**VIII. Overall Experience at St. Joseph's College**

40% of the students has expressed that overall experience in the college is excellent, 35% as Good, 15% as Satisfactory, 04 % unsatisfactory and 06% below average.

