Internal Quality Assurance Cell St. Joseph's College (Autonomous), Tiruchirappalli-2

STUDENTS SATISFACTION SURVEY - POST GRADUATE- 2023-24

Student's satisfaction survey for the academic year 2023-24 was conducted on 21st February 2024 through online mode. All the outgoing postgraduate students were given the link of the questionnaire prepared by IQAC of the college on different categories.

Questionnaire:

| I. CREDIT SYSTEM RELEVANCE OF SYLLABUS UNDER CHOICE BASED | | | | | | | | | |
|---|------------|----------|--------------|----------------|------------------|--|--|--|--|
| | Excellent | Good | Satisfactory | Unsatisfactory | Below average | | | | |
| Core | | | | | | | | | |
| Core Electives | | | | | | | | | |
| IDCs | | | | | | | | | |
| Self Paced Learning | | | | | | | | | |
| Comprehensive Examination | | | | | | | | | |
| Soft Skill | | | | | | | | | |
| Online Learning | | | | | | | | | |
| Project | | | | | | | | | |
| SHEPHERD: Outreach activities | | | | | | | | | |
| MOOC (SWAYAM, Coursera, etc.) | | | | | | | | | |
| | II. USEFUL | NESS OF | THE PG COUR | SE | | | | | |
| The course has an updated syllabus | | | | | | | | | |
| Relevance of the course to Secure job | | | | | | | | | |
| Relevance of the course to go forward in research | | | | | | | | | |
| Dissertation / Project | | | | | | | | | |
| Viva-Voce | | | | | | | | | |
| | | III. TEA | CHERS | | | | | | |
| Quality of Teaching | | | | | | | | | |
| Communicative ability | | | | | | | | | |

| of the Teachers | | | | | |
|---|------------|---------|------------------|-----------|--|
| Teaching methodology in general | | | | | |
| Teachers completing the syllabus on time | | | | | |
| Treatment by teachers | | | | | |
| | IV. T | EACHING | G METHODS | | |
| Usefulness of MCQ Bank | | | | | |
| Quality of questions in the CIA test | | | | | |
| Answer papers are valued correctly/ objectively | | | | | |
| Semester Question Paper Covering the entire portion Unit wise | | | | | |
| Quality of the Semester Question Paper | | | | | |
| V. SER | VICES REND | ERED B | Y NON-TEACHI | ING STAFF | |
| Assistance by non- teaching staff | | | | | |
| Attitude of non- teaching staff towards students | | | | | |
| Quality of functioning of non-teaching staff in department labs (if applicable), computer centers and Library | | | | | |
| | VI. EXTENS | ION SER | VICE (SHEPHE | RD) | |
| Usefulness of extension programme | | | | | |
| Attitude of the extension staff towards students | | | | | |
| VII. IN | FRASTRUCT | URE FAC | CILITIES ON TH | IE CAMPUS | |
| Laboratory facilities (if applicable) | | | | | |
| Library facilities | | | | | |
| Canteen facilities | | | | | |

| Classmann | | | | | |
|--|-------------|----------|-----------------|-----------|---|
| Classroom | | | | | |
| ICT such as Wi-Fi, | | | | | |
| Smart class etc. | | | | | |
| Maintenance of the | | | | | |
| campus, class room | | | | | |
| etc. | | | | | |
| Quality of the Rest | | | | | |
| Rooms in the campus | | | | | |
| | VIII. EXTRA | CURRIC | ULAR ACTIVIT | TIES | |
| Sports facilities made | | | | | |
| available | | | | | |
| Accessibility of Sports | | | | | |
| facilities | | | | | |
| | | | | | |
| Functioning of non- scholastic activities | | | | | |
| (NCC, NSS, AICUF, | | | | | |
| Fine Arts, YRC/RRC, | | | | | |
| Consumer Forum, | | | | | |
| Democracy Forum, | | | | | |
| Women's Forum, | | | | | |
| Enviro club, etc.) | | | | | |
| , , | IX. BEYOND | CLASS I | ROOM ACTIVIT | `IES | |
| Department : Debates | | | | | |
| / talks / seminars / | | | | | |
| discussions, etc. | | | | | |
| - | | | | | |
| Functioning of | | | | | |
| Association of the | | | | | |
| Department | | | | | |
| Conduct of | | | | | |
| department functions | | | | | |
| Student support | | | | | |
| services in the college | | | | | |
| Department Alumni | | | | | |
| Association | | | | | |
| X. OVI | ERALL EXPE | RIENCE A | AT St. JOSEPH'S | S COLLEGE | 1 |
| Overall Experience | | | | | |
| O Terum Experience | | | | | |

Internal Quality Assurance Cell St. Joseph's College (Autonomous), Tiruchirappalli-2

STUDENTS SATISFACTION SURVEY - POST GRADUATE- 2023-24

Participants List

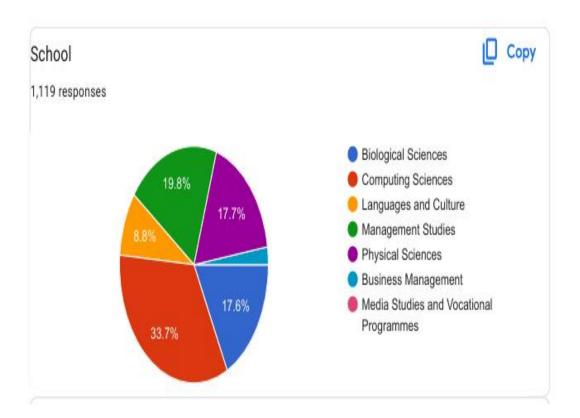
Number of students participated in the survey: 1119

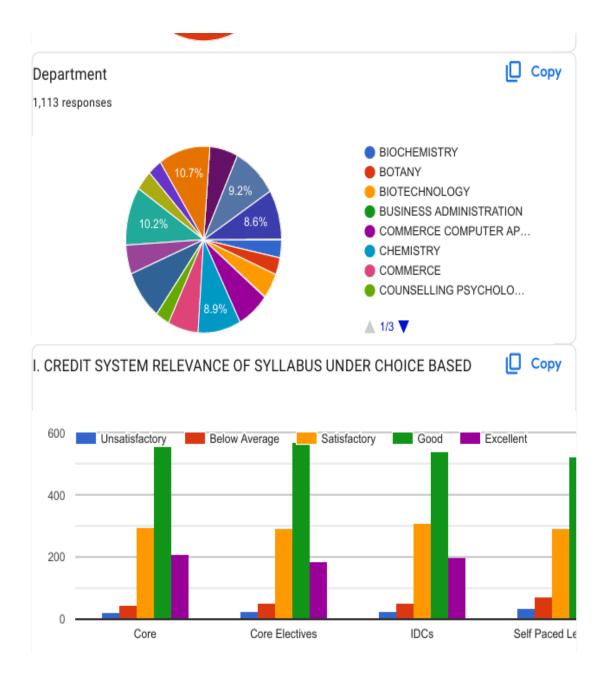
| S. | Department | Number of students participated |
|----|------------------------|---------------------------------|
| No | | |
| 1 | Biochemistry | 35 |
| 2 | Biotechnology | 49 |
| 3 | Botany | 33 |
| 4 | Chemistry | 101 |
| 5 | Commerce | 72 |
| 6 | Commerce CA | 74 |
| 7 | Computer Science | 97 |
| 8 | Counseling Psychology | 32 |
| 9 | Data Science | 113 |
| 10 | Economics | 39 |
| 11 | Electronics | 32 |
| 12 | English | 120 |
| 13 | HRM | 65 |
| 14 | Information Technology | 57 |
| 15 | Maths | 104 |
| 16 | Physics | 96 |

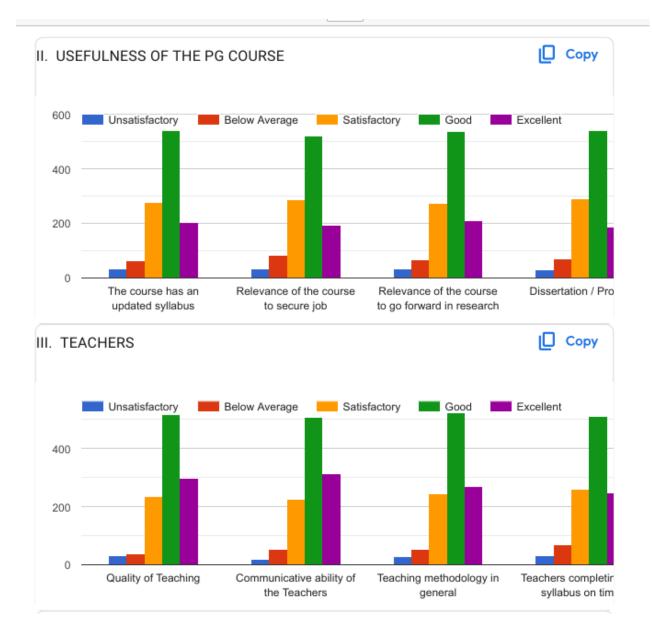
STUDENTS SATISFACTION SURVEY - POST GRADUATE 2023-24

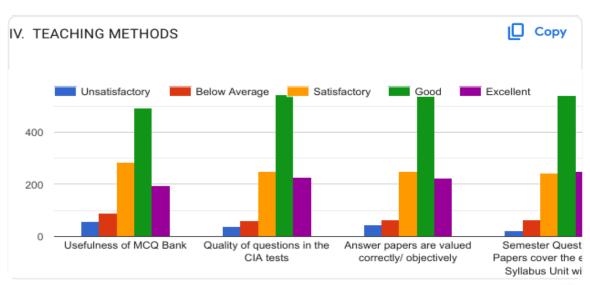
1,119 responses

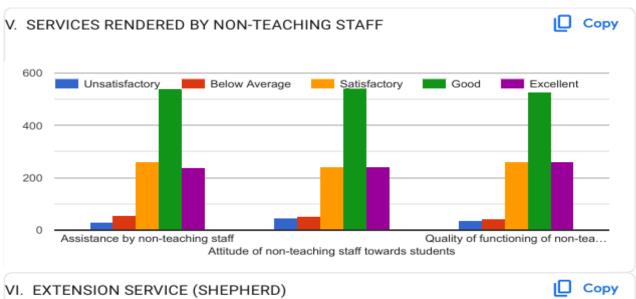
Publish analytics

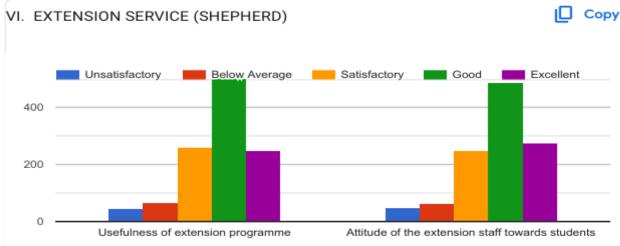


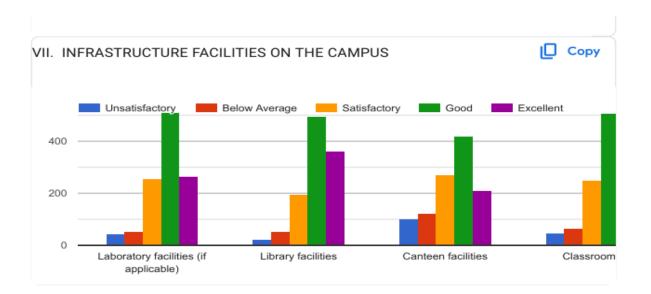


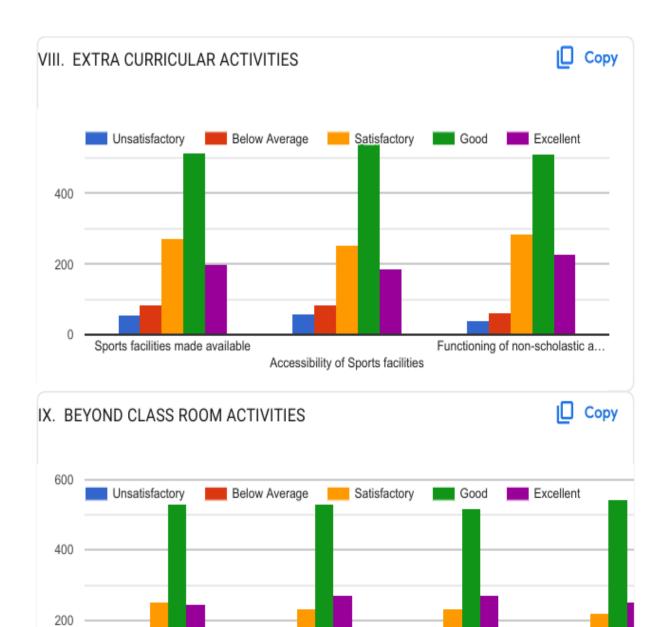












Functioning of Association

of the Department

Conduct of department

functions

Student support sei

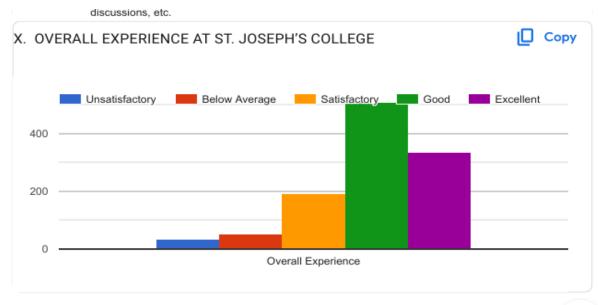
in the college

0

Department : Debates /

talks / seminars /

discussions, etc.



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The Result of the Survey

| I. CREDIT SYSTEM RELEVANCE OF SYLLABUS UNDER CHOICE BASED | | | | | | | | |
|---|-----------|------|--------------|----------------|------------------|--|--|--|
| i. CREDIT | Excellent | Good | Satisfactory | Unsatisfactory | Below average | | | |
| Core | 207 | 555 | 294 | 21 | 42 | | | |
| Core Electives | 185 | 568 | 292 | 24 | 50 | | | |
| IDCs | 198 | 539 | 308 | 25 | 50 | | | |
| Self Paced Learning | 206 | 521 | 290 | 33 | 69 | | | |
| Comprehensive Examination | 176 | 527 | 314 | 33 | 69 | | | |
| Soft Skill | 367 | 476 | 208 | 22 | 46 | | | |
| Online Learning | 185 | 465 | 338 | 52 | 79 | | | |
| Project | 215 | 552 | 254 | 37 | 61 | | | |
| SHEPHERD: Outreach activities | 266 | 481 | 256 | 51 | 65 | | | |
| MOOC (SWAYAM, | 193 | 475 | 309 | 58 | 84 | | | |

| Coursera, etc.) | | | | | |
|---|-----------|-----------|--------------|----------|----|
| | II. USEFU | LNESS OF | THE PG COUR | SE | · |
| The course has an updated syllabus | 204 | 542 | 277 | 33 | 63 |
| Relevance of the course to Secure job | 193 | 521 | 288 | 35 | 82 |
| Relevance of the course to go forward in research | 210 | 537 | 274 | 32 | 66 |
| Dissertation / Project | 188 | 541 | 291 | 31 | 68 |
| Viva-Voce | 187 | 569 | 286 | 26 | 51 |
| | | III. TEAC | CHERS | | |
| Quality of Teaching | 297 | 517 | 235 | 31 | 39 |
| Communicative ability of the Teachers | 313 | 507 | 228 | 19 | 52 |
| Teaching methodology in general | 271 | 522 | 245 | 29 | 52 |
| Teachers completing the syllabus on time | 248 | 510 | 262 | 31 | 68 |
| Treatment by teachers | 261 | 532 | 227 | 45 | 54 |
| | IV. T | EACHING | METHODS | | |
| Usefulness of MCQ Bank | 195 | 494 | 282 | 56 | 91 |
| Quality of questions in the CIA test | 229 | 544 | 249 | 37 | 60 |
| Answer papers are valued correctly/ objectively | 223 | 538 | 248 | 46 | 64 |
| Semester Question Paper Covering the entire portion Unit wise | 251 | 541 | 241 | 22 | 64 |
| Quality of the Semester Question Paper | 265 | 530 | 235 | 31 | 58 |
| V. SER | VICES REN | DERED B | Y NON-TEACHI | NG STAFF | |
| Assistance by non- teaching staff | 237 | 537 | 261 | 29 | 55 |
| Attitude of non- teaching staff towards students | 239 | 544 | 241 | 44 | 51 |
| Quality of functioning of non-teaching staff | 261 | 524 | 259 | 34 | 41 |

| in department labs (if applicable), computer centers and Library | | | | | | | | | | | |
|---|-------------|---------|---------------|------|-----|--|--|--|--|--|--|
| VI. EXTENSION SERVICE (SHEPHERD) | | | | | | | | | | | |
| Usefulness of extension programme | 248 | 502 | 261 | 44 | 64 | | | | | | |
| Attitude of the extension staff towards students | 276 | 489 | 248 | 45 | 61 | | | | | | |
| VII. INFRASTRUCTURE FACILITIES ON THE CAMPUS | | | | | | | | | | | |
| Laboratory facilities (if applicable) | 264 | 510 | 252 | 42 | 51 | | | | | | |
| Library facilities | 360 | 494 | 194 | 20 | 51 | | | | | | |
| Canteen facilities | 208 | 420 | 269 | 100 | 122 | | | | | | |
| Classroom | 259 | 505 | 247 | 45 | 63 | | | | | | |
| ICT such as Wi-Fi, Smart class etc. | 196 | 416 | 272 | 111 | 124 | | | | | | |
| Maintenance of the campus, class room etc. | 289 | 515 | 222 | 35 | 58 | | | | | | |
| Quality of the Rest Rooms in the campus | 227 | 453 | 253 | 95 | 91 | | | | | | |
| | VIII. EXTRA | CURRIC | CULAR ACTIVIT | TIES | | | | | | | |
| Sports facilities made available | 199 | 512 | 272 | 52 | 84 | | | | | | |
| Accessibility of Sports facilities | 186 | 541 | 251 | 58 | 83 | | | | | | |
| Functioning of non- scholastic activities (NCC, NSS, AICUF, Fine Arts, YRC/RRC, Consumer Forum, Democracy Forum, Women's Forum, Enviro club, etc.) | 225 | 510 | 283 | 39 | 62 | | | | | | |
| | IX. BEYONI | CLASS I | ROOM ACTIVIT | TIES | 1 | | | | | | |
| Department: Debates / talks / seminars / discussions, etc. | 245 | 531 | 251 | 27 | 65 | | | | | | |
| Functioning of Association of the Department | 269 | 532 | 230 | 26 | 62 | | | | | | |
| Conduct of Department functions | 268 | 519 | 230 | 42 | 60 | | | | | | |

| Student support services in the college | 251 | 543 | 218 | 43 | 64 | | | | | |
|---|-----|-----|-----|----|----|--|--|--|--|--|
| Department Alumni Association | 215 | 546 | 263 | 33 | 62 | | | | | |
| X. OVERALL EXPERIENCE AT St. JOSEPH'S COLLEGE | | | | | | | | | | |
| Overall Experience | 335 | 506 | 192 | 34 | 52 | | | | | |

Report of the Survey

I. CREDIT SYSTEM RELEVANCE OF SYLLABUS UNDER CHOICE BASED

Core Courses

18% of the students expressed that core courses are excellent,50% as Good, 26% as Satisfactory, 02 % Unsatisfactory and 04% below average.

Core Electives

17% of the students expressed that core electives are excellent,51% as Good, 26% as Satisfactory, 02 % Unsatisfactory and 04% below average.

IDC

18% of the students expressed that IDC are excellent,48% as Good, 28% as Satisfactory, 02 % Unsatisfactory and 04% below average.

Self-Paced Learning

18% of the students expressed that Self Paced Learning courses are excellent,47% as Good, 26% as Satisfactory, 03 % Unsatisfactory and 06% below average.

Comprehensive Examination

16% of the students expressed that Comprehensive Examination course is excellent,47% as Good, 28% as Satisfactory, 03 % Unsatisfactory and 06% below average.

Soft Skill

33% of the students expressed that Soft Skill courses is excellent,43% as Good, 18% as Satisfactory, 02 % Unsatisfactory and 04% below average.

Online Learning

16% of the students expressed that Online Learning courses are excellent,42% as Good, 30% as Satisfactory, 05 % Unsatisfactory and 07% below average.

Project

19% of the students expressed that Project work is excellent,49% as Good, 23% as Satisfactory, 03 % Unsatisfactory and 06% below average.

SHEPHERD: Outreach activities

24% of the students expressed that SHEPHERD: Outreach activities is excellent,43% as Good, 23% as Satisfactory, 04 % Unsatisfactory and 06% below average.

MOOC (SWAYAM, Coursera, etc.)

17% of the students expressed that MOOC (SWAYAM, Coursera, etc.) are excellent,42% as Good, 28% as Satisfactory, 05 % Unsatisfactory and 08% below average.

II. USEFULNESS OF THE PG COURSE

The course has an updated syllabus

18% of the students expressed that syllabus is excellent,48% as Good, 25% as Satisfactory, 03 % Unsatisfactory and 06% below average.

Relevance of the course to secure job

17% of the students expressed that relevance of the course to secure job are excellent,47% as Good, 26% as Satisfactory, 03 % Unsatisfactory and 07% below average.

Relevance of the course to go forward in research

19% of the students expressed that relevance of the course to go forward in research are excellent,48% as Good, 24% as Satisfactory, 03 % Unsatisfactory and 06% below average.

Dissertation / Project

17% of the students expressed that Dissertation / Project course is excellent,48% as Good, 26% as Satisfactory, 03 % Unsatisfactory and 06% below average.

Viva-Voce

17% of the students expressed that Viva-Voce examination is excellent,51% as Good, 26% as Satisfactory, 02 % Unsatisfactory and 04% below average.

III.TEACHERS

Quality of Teaching

27% of the students expressed that Quality of Teaching is excellent,46% as Good, 21% as Satisfactory, 03 % Unsatisfactory and 03% below average.

Communicative ability of the Teachers

28% of the students expressed that Communicative ability of the Teachers are excellent,45% as Good, 20% as Satisfactory, 02 % Unsatisfactory and 05% below average.

Teaching methodology in general

24% of the students expressed that Teaching methodology adopted are excellent,47% as Good, 22% as Satisfactory, 03 % Unsatisfactory and 04% below average.

Teachers completing the syllabus on time

22% of the students expressed that teachers complete the syllabus on time are excellent,46% as Good, 23% as Satisfactory, 03 % Unsatisfactory and 06% below average.

Treatment by teachers

23% of the students expressed that treatment by teachers are excellent,48% as Good, 20% as Satisfactory, 04 % Unsatisfactory and 05% below average.

IV. TEACHING METHODS

Usefulness of MCQ Bank

18% of the students expressed that usefulness of MCQ Bank are excellent,44% as Good, 25% as Satisfactory, 05 % Unsatisfactory and 08% below average.

Quality of questions in the CIA test

21% of the students expressed that quality of questions in the CIA test are excellent,49% as Good, 22% as Satisfactory, 03 % Unsatisfactory and 5% below average.

Answer papers are valued correctly/ objectively

20% of the students expressed that answer papers are valued correctly/ objectively are excellent,48% as Good, 22% as Satisfactory, 04 % Unsatisfactory and 06% below average.

Semester Question Paper Covering the entire portion Unit wise

22% of the students expressed that semester question paper covering the entire portion unit wise are excellent,48% as Good, 22% as Satisfactory, 02 % Unsatisfactory and 06% below average.

Quality of the Semester Question Paper

24% of the students expressed that quality of the semester question paper are excellent,47% as Good, 21% as Satisfactory, 03 % Unsatisfactory and 05% below average.

V. SERVICES RENDERED BY NON-TEACHING STAFF

Assistance by non-teaching staff

21% of the students expressed that assistance by non-teaching staff are excellent 48% as Good, 23% as Satisfactory, 03 % Unsatisfactory and 05% below average.

Attitude of non-teaching staff towards students

21% of the students expressed that attitude of non-teaching staff towards students are excellent,49% as Good, 22% as Satisfactory, 04 % Unsatisfactory and 04% below average.

Quality of functioning of non-teaching staff in department labs (if applicable), computer centers and Library

23% of the students expressed that quality of functioning of non-teaching staff in department labs, computer centers and Library are excellent,47% as Good, 23% as Satisfactory, 03 % Unsatisfactory and 04% below average.

VI. EXTENSION SERVICE (SHEPHERD)

Usefulness of extension programme

22% of the students expressed that extension programme is excellent,45% as Good, 23% as Satisfactory, 04 % Unsatisfactory and 06% below average.

Attitude of the extension staff towards students

25% of the students expressed that attitude of the extension staff towards students are excellent,44% as Good, 22% as Satisfactory, 04 % Unsatisfactory and 05% below average.

VII. INFRASTRUCTURE FACILITIES ON THE CAMPUS

Laboratory facilities (if applicable)

24% of the students expressed that laboratory facilities are excellent,46% as Good, 22% as Satisfactory, 04 % Unsatisfactory and 04% below average.

Library facilities

32% of the students expressed that library facilities are excellent,44% as Good, 24% as Satisfactory, 02 % Unsatisfactory and 04% below average.

Canteen facilities

19% of the students expressed that Canteen facilities are excellent,38% as Good, 26% as Satisfactory, 15 % Unsatisfactory and 12% below average.

Classroom

23% of the students expressed that Classroom are excellent,45% as Good, 22% as Satisfactory, 04 % Unsatisfactory and 06% below average.

ICT such as Wi-Fi, Smart class made available

18% of the students expressed that ICT such as Wi-Fi, Smart class made available are excellent,37% as Good, 24% as Satisfactory, 10 % Unsatisfactory and 11% below average.

Maintenance of the campus, class room etc.

26% of the students expressed that maintenance of the campus, class room *etc*.are excellent,46% as Good, 20% as Satisfactory, 03 % Unsatisfactory and 05% below average.

Quality of the Rest Rooms in the campus

20% of the students expressed that quality of the rest rooms in the campus are excellent,40% as Good, 23% as Satisfactory, 09 % Unsatisfactory and 08% below average.

VIII. EXTRA CURRICULAR ACTIVITIES

Sports facilities made available

18% of the students expressed that sports facilities made available are excellent,46% as Good, 24% as Satisfactory, 05 % Unsatisfactory and 07% below average.

Accessibility of Sports facilities

17% of the students expressed that accessibility of sports facilities are excellent,48% as Good, 22% as Satisfactory, 05 % Unsatisfactory and 08% below average.

Functioning of non-scholastic activities (NCC, NSS, AICUF, Fine Arts, YRC/RRC, Consumer Forum, Democracy Forum, Women's Forum, Enviro club, *etc.*)

20% of the students expressed that functioning of non-scholastic activities are excellent,46% as Good, 25% as Satisfactory, 03 % Unsatisfactory and 06% below average.

IX. BEYOND CLASS ROOM ACTIVITIES

Department: Debates / talks / seminars / discussions, etc.

22% of the students expressed that department activities are excellent,48% as Good, 22% as Satisfactory, 02 % Unsatisfactory and 06% below average.

Functioning of Association of the Department

24% of the students expressed that functioning of association of the department are excellent,48% as Good, 21% as Satisfactory, 02 % Unsatisfactory and 05% below average.

Conduct of Department functions

24% of the students expressed that conduct of department functions are excellent,46% as Good, 21% as Satisfactory, 04 % Unsatisfactory and 05% below average.

Student support service in the college

22% of the students expressed that student support service in the college are excellent 49% as Good, 19% as Satisfactory, 04 % Unsatisfactory and 06% below average.

Department Alumni Association

19% of the students expressed that functioning of department alumni association is excellent,49% as Good, 24% as Satisfactory, 03 % Unsatisfactory and 05% below average.

X. OVERALL EXPERIENCE AT St. JOSEPH'S COLLEGE

30% of the students expressed that experience in the college is excellent 45% as Good, 17% as Satisfactory, 03 % Unsatisfactory and 05% below average.

OLUE Allender Allende

Principal
PRINCIPAL
St. JOSEPH'S COLLEGE
(AUTONOMOUS)
TIRUCHIRAPPALLI 620 002

Internal Quality Assurance Cell St. Joseph's College (Autonomous), Tiruchirappalli-2

Students Satisfaction Survey - Under Graduate- 2023-24

Student's satisfaction survey for the academic year 2023-24 was conducted on 21st February 2024 through online mode. All the outgoing undergraduate students were given the link of the questionnaire prepared by IQAC of the college on different categories.

Questionnaire

| S. | Questions | Excellent | Good | Satisfactory | Unsatisfactory | Below Average |
|-----|--------------------------------------|--------------|--------|-----------------|----------------|---------------|
| No. | | | | | <u> </u> | |
| I | | Credit Syste | m Rele | vance Of Syllal | ous Under CBCS | T |
| a | General English | | | | | |
| b | Tamil / Hindi / | | | | | |
| | French / Sanskrit] | | | | | |
| c | Core Subjects | | | | | |
| d | Allied Subjects | | | | | |
| e | Project/Internship and Core Elective | | | | | |
| f | Non Major | | | | | |
| | Elective | | | | | |
| g | Foundation | | | | | |
| | Course (Value | | | | | |
| | Education / Life | | | | | |
| | Skills/ Soft Skills | | | | | |
| h | Environmental | | | | | |
| | Studies | | | | | |
| i | Skill Based | | | | | |
| | Electives | | | | | |
| j | Self-paced | | | | | |
| | Courses | | | | | |
| k | Comprehensive | | | | | |
| | Examination | | | | | |
| 1 | SHEPHERD: | | | | | |
| | Outreach | | | | | |
| | activities | | | | | |
| m | MOOC | | | | | |
| | (SWAYAM, | | | | | |
| | Coursera, etc.) | | | | | |
| II | | | | TEACHERS | _ | |
| a | Quality of | | | | | |
| | Teaching | | | | | |
| b | Communicative | | | | | |
| | ability of the | | | | | |

| | Teachers] | | | |
|---|------------------|--|--|--|
| c | Teaching | | | |
| | methodology in | | | |
| | general | | | |
| d | Teachers | | | |
| | completing the | | | |
| | syllabus on time | | | |
| e | Treatment by | | | |
| | teachers | | | |

| S.No. | Questions | Excellent | Good | Satisfactory | Unsatisfactory | Below Average |
|-------|--|------------|---------|---------------|----------------|------------------|
| III | | 7 | ΓEACHIN | IG METHODS | • | |
| a | Usefulness of MCQ Bank | | | | | |
| b | Quality of questions in the CIA test | | | | | |
| С | Answer papers are valued correctly/ objectively | | | | | |
| d | Semester Question Papers cover the entire Syllabus Unit wise | | | | | |
| e | Quality of the Semester Question Papers | | | | | |
| f | Valuation of the Semester Examination Papers | | | | | |
| IV | - | RVICES REN | DERED | BY NON-TEACH | ING STAFF | 1 |
| a | Assistance by non- teaching staff | | | | | |
| b | Attitude of non- teaching staff towards students | | | | | |
| С | Quality of functioning of non- teaching staff in department labs (if applicable), computer centers and Library | | | | | |
| V | • | EXTENS | SION SE | RVICE (SHEPHE | RD) | 1 |
| a | Usefulness of extension | | | | | |

| | programme | | | |
|---|------------------|--|--|--|
| b | Attitude of the | | | |
| | extension staff | | | |
| | towards students | | | |

| S.No. | Questions | Excellent | Good | Satisfactory | Unsatisfactory | Below Average |
|-------|--|-----------|--------|---------------|----------------|---------------|
| VI | | INFRASTI | RUCTUF | RE FACILITIES | ON THE CAMPUS | |
| a | Laboratory facilities (if applicable) | | | | | |
| b | Library facilities | | | | | |
| С | Canteen facilities | | | | | |
| d | Classrooms | | | | | |
| e | ICT such as Wi-Fi, Smart Class | | | | | |
| f | Maintenance of the Campus, Classroom, etc. | | | | | |
| g | Quality of the Rest Rooms in the campus | | | | | |
| VII | - | EX | TRA CU | JRRICULAR AC | CTIVITIES | |
| a | Sports facilities | | | | | |
| Ь | Functioning of non-scholastic activities (NCC, NSS, AICUF, Fine Arts, YRC/RRC, | | | | | |
| | Consumer Forum, Democracy Forum, Women's Forum, | | | | | |

| S. No. | Questions | Excellent | Good | Satisfactory | Unsatisfactory | Below Average |
|--------|--|-----------|--------|---------------------|----------------|---------------|
| VIII | | F | BEYOND | CLASS ROOM A | CTIVITIES | |
| a | Department level: Debates / talks / seminars / discussions, etc. | | | | | |
| b | Functioning of department association | | | | | |
| С | Student Support Service in the college | | | | | |
| d | Department Alumni Association | | | | | |
| IX | Overall Experience at St. Joseph's College | | | | | |

Internal Quality Assurance Cell St. Joseph's College (Autonomous), Tiruchirappalli-2

Students Satisfaction Survey - Under Graduate- 2023-24

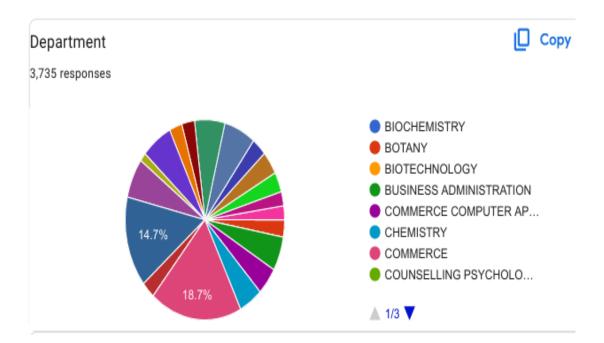
PARTICIPANTS Total students participated in the survey: 3735

| S. | Department | Number of students participated |
|----|------------------------|---------------------------------|
| No | | |
| 1 | B Voc SD & SA | 111 |
| 2 | BBA | 207 |
| 3 | B Com Hon | 102 |
| 4 | BSc Vis Com | 84 |
| 5 | Botany | 104 |
| 6 | Chemistry | 179 |
| 7 | Commerce | 697 |
| 8 | Commerce CA | 167 |
| 9 | Computer Science | 548 |
| 10 | Economics | 97 |
| 11 | Electronics | 52 |
| 12 | English | 233 |
| 13 | History | 97 |
| 14 | Information Technology | 240 |
| 15 | Maths | 230 |
| 16 | Statistics | 141 |
| 17 | Physics | 239 |
| 18 | Tamil | 121 |
| 19 | B Voc Vis Tech | 86 |

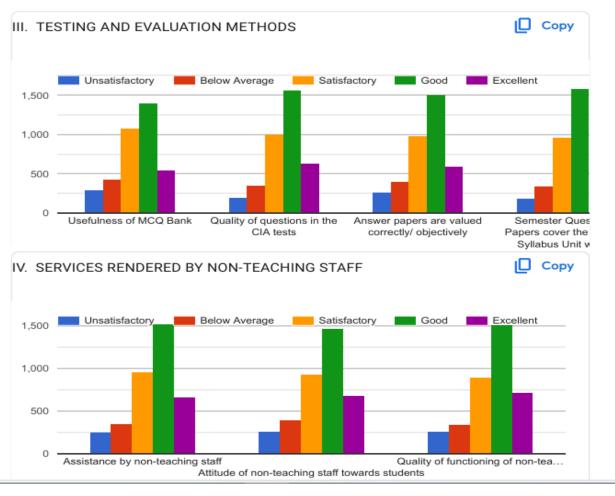
STUDENTS SATISFACTION SURVEY – UNDERGRADUATE 2023-24

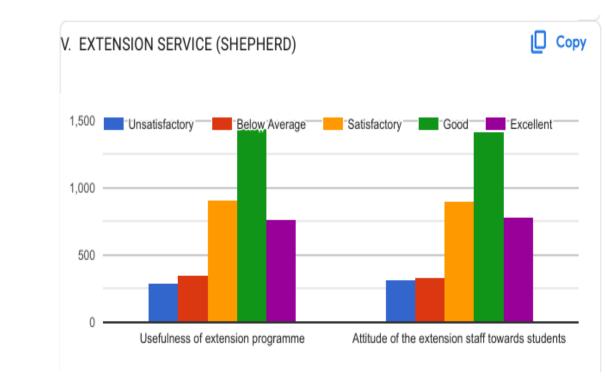
3,735 responses

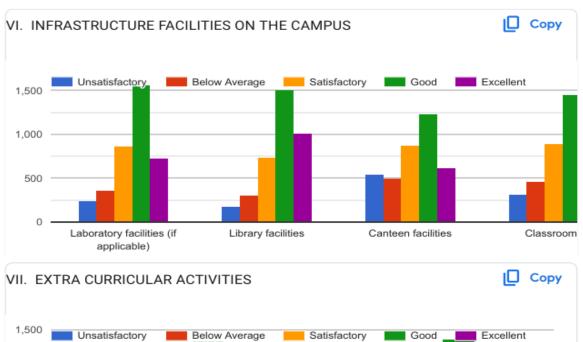
Publish analytics

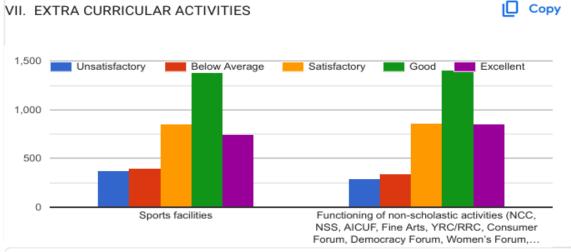


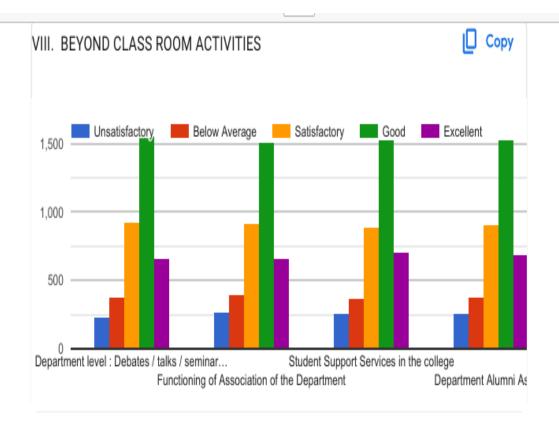














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The result of the survey

| S. | Questions | Excellent | Good | Satisfactory | Unsatisfactory | Below |
|-----|--|-----------|------|----------------|----------------|---------|
| No. | 0 | l'i C | D 1 | OCC II I | H I CDCC | Average |
| I | | | | nce Of Syllabu | | 245 |
| a | General English | 957 | 1614 | 751 | 166 | 247 |
| b | Tamil / Hindi / French / Sanskrit] | 1087 | 1548 | 734 | 138 | 228 |
| c | Core Subjects | 733 | 1575 | 965 | 145 | 317 |
| d | Allied Subjects | 824 | 1501 | 886 | 180 | 344 |
| e | Project/Internship and Core Elective | 674 | 1506 | 972 | 218 | 365 |
| f | Non Major Elective | 749 | 1492 | 913 | 228 | 353 |
| g | Foundation Course (Value Education / Life Skills/ Soft Skills | 869 | 1571 | 840 | 170 | 285 |
| h | Environmental Studies | 942 | 1540 | 871 | 165 | 271 |
| i | Skill Based Electives | 695 | 1568 | 947 | 200 | 325 |
| j | Self-paced Courses | 635 | 1514 | 1013 | 209 | 364 |
| k | Comprehensive Examination | 596 | 1556 | 1011 | 218 | 354 |
| 1 | SHEPHERD : Outreach activities | 913 | 1357 | 786 | 359 | 320 |
| m | MOOC (SWAYAM, Coursera, etc.) | 578 | 1396 | 960 | 375 | 426 |
| II | | L | TE | ACHERS | | I. |
| a | Quality of Teaching | 733 | 1615 | 907 | 190 | 290 |
| b | Communicative ability of the Teachers | 799 | 1593 | 857 | 153 | 333 |
| С | Teaching methodology in general | 693 | 1558 | 942 | 189 | 353 |
| d | Teachers completing the syllabus on time | 659 | 1488 | 916 | 254 | 418 |
| e | Treatment by teachers | 707 | 1427 | 906 | 286 | 409 |

| S. No. | Questions | Excellent | Good | Satisfactory | Unsatisfactory | Below Average | | | |
|--------|--|-----------|----------------|---------------|----------------|------------------|--|--|--|
| III | | 7 | TEACHIN | IG METHODS | | | | | |
| a | Usefulness of MCQ Bank | 541 | 1400 | 1073 | 294 | 427 | | | |
| b | Quality of questions in the CIA test | 626 | 1565 | 1000 | 192 | 352 | | | |
| c | Answer papers are valued correctly/ objectively | 593 | 1504 | 978 | 259 | 401 | | | |
| d | Semester Question Papers cover the entire Syllabus Unit wise | 671 | 1584 | 961 | 181 | 338 | | | |
| e | Quality of the Semester Question Papers | 710 | 1648 | 896 | 189 | 292 | | | |
| f | Valuation of the Semester Examination Papers | 658 | 1495 | 901 | 295 | 386 | | | |
| IV | SERVICES RENDERED BY NON-TEACHING STAFF | | | | | | | | |
| a | Assistance by non- teaching staff | 661 | 1520 | 954 | 249 | 351 | | | |
| b | Attitude of non- teaching staff towards students | 684 | 1466 | 926 | 261 | 398 | | | |
| С | Quality of functioning of non- teaching staff in department labs (if applicable), computer centres and Library | 719 | 1516 | 896 | 262 | 342 | | | |
| V | Ţ | EXTEN | SION SE | RVICE (SHEPHE | RD) | | | | |
| a | Usefulness of extension programme | 763 | 1438 | 901 | 290 | 343 | | | |
| b | Attitude of the extension staff towards students | 778 | 1414 | 898 | 312 | 333 | | | |

| S. No. | Questions | Excellent | Good | Satisfactory | Unsatisfactory | Below Average |
|-----------|--|---------------|-------------|-------------------|----------------|------------------|
| VI | I | NFRASTRU(| L TURE F | FACILITIES ON | THE CAMPUS | Average |
| a | Laboratory facilities (if applicable) | 720 | 1557 | 863 | 234 | 361 |
| b | Library facilities | 1012 | 1505 | 734 | 178 | 306 |
| С | Canteen facilities | 614 | 1226 | 866 | 538 | 491 |
| d | Classrooms | 628 | 1450 | 888 | 313 | 456 |
| e | ICT such as Wi-Fi, Smart Class | 483 | 1216 | 828 | 665 | 543 |
| f | Maintenance of the Campus, Classroom, etc. | 863 | 1470 | 812 | 233 | 357 |
| g | Quality of the Rest Rooms in the campus | 586 | 1326 | 810 | 512 | 501 |
| VII | | EXTR | A CURF | RICULAR ACTIV | VITIES | |
| a | Sports facilities | 741 | 1375 | 850 | 370 | 399 |
| b | Functioning of non-scholastic activities (NCC, NSS, AICUF, Fine Arts, YRC/RRC, Consumer Forum, Democracy Forum, Women's Forum, | 851 | 1402 | 855 | 288 | 339 |

| S. No. | Questions | Excellent | Good | Satisfactory | Unsatisfactory | Below Average | | |
|-----------|--|-----------|------|--------------|----------------|------------------|--|--|
| VIII | BEYOND CLASS ROOM ACTIVITIES | | | | | | | |
| a | Department level: Debates / talks / seminars / discussions, etc. | 657 | 1550 | 918 | 232 | 378 | | |
| b | Functioning of department association | 660 | 1509 | 916 | 261 | 389 | | |
| С | Student Support Service in the college | 703 | 1520 | 888 | 260 | 364 | | |
| d | Department Alumni Association | 681 | 1528 | 901 | 251 | 374 | | |
| IX | Overall Experience at St. Joseph's College | 885 | 1550 | 797 | 192 | 311 | | |

Report of the SSS

I. Credit System Relevance of Syllabus Under CBCS

General English

26% of the students has expressed that General English courses are excellent, 43% as Good, 20% as Satisfactory, 04% unsatisfactory and 07% below average.

Tamil / Hindi / French / Sanskrit

29% of the students has expressed that Tamil / Hindi / French / Sanskrit courses are excellent, 41% as Good, 20% as Satisfactory, 04% unsatisfactory and 06% below average.

Core Subjects

20% of the students has expressed that core subjects are excellent, 42% as Good, 26% as Satisfactory, 04 % unsatisfactory and 08% below average.

Allied Subjects

22% of the students has expressed that allied subjects are excellent, 40% as Good, 24% as Satisfactory, 05 % unsatisfactory and 09% below average.

Project/Internship and Core Elective

18% of the students has expressed that Project/Internship and Core Elective courses are excellent, 40% as Good, 26% as Satisfactory, 06 % unsatisfactory and 10% below average.

Non Major Elective

20% of the students has expressed that Non Major elective courses are excellent, 40% as Good, 24% as Satisfactory, 06 % unsatisfactory and 10% below average.

Foundation Course (Value Education / Life Skills)

23% of the students has expressed that Foundation Courses are excellent, 42% as Good, 23% as Satisfactory, 05 % unsatisfactory and 07% below average.

Environmental Studies

25% of the students has expressed that Environmental Studies is excellent, 41% as Good, 22% as Satisfactory, 05% unsatisfactory and 07% below average.

Skill Based Electives

19% of the students has expressed that Skill Based Electives are excellent, 42% as Good, 25% as Satisfactory, 05% unsatisfactory and 09% below average.

Self-paced Courses

17% of the students has expressed that Self-paced Courses are excellent, 41% as Good, 27% as Satisfactory, 05 % unsatisfactory and 10% below average.

Comprehensive Examination

16% of the students has expressed that Comprehensive Examination is excellent, 42% as Good, 27% as Satisfactory, 06 % unsatisfactory and 09% below average.

SHEPHERD: Outreach activities

24% of the students has expressed that SHEPHERD: Outreach activities are excellent, 36% as Good, 21% as Satisfactory, 10 % unsatisfactory and 09% below average.

MOOC (SWAYAM, Coursera, etc.)

16% of the students has expressed that MOOC (SWAYAM, Coursera, etc.) are excellent, 37% as Good, 26% as Satisfactory, 10 % unsatisfactory and 11% below average.

II. TEACHERS

Quality of Teaching

20% of the students has expressed that Quality of Teaching is excellent, 43% as Good, 24% as Satisfactory, 05 % unsatisfactory and 08% below average.

Communicative ability of the Teachers

21% of the students has expressed that Communicative ability of the Teachers are excellent, 43% as Good, 23% as Satisfactory, 04 % unsatisfactory and 09% below average.

Teaching methodology in general

18% of the students has expressed that Teaching methodologies are excellent, 42% as Good, 25% as Satisfactory, 05 % unsatisfactory and 10% below average.

Teachers completing the syllabus on time

18% of the students has expressed that Teachers completing the syllabus on time are excellent, 40% as Good, 24% as Satisfactory, 07 % unsatisfactory and 11% below average.

Treatment by teachers

19% of the students has expressed that Treatment by teachers are excellent, 38% as Good, 24% as Satisfactory, 08 % unsatisfactory and 11% below average.

III. TEACHING METHODS

Usefulness of MCQ Bank

14% of the students has expressed that Usefulness of MCQ Bank are excellent, 38% as Good, 29% as Satisfactory, 08 % unsatisfactory and 11% below average.

Quality of questions in the CIA test

17% of the students has expressed that Quality of questions in the CIA test are excellent, 42% as Good, 27% as Satisfactory, 05 % unsatisfactory and 09% below average.

Answer papers are valued correctly/ objectively

16% of the students has expressed that answer papers are valued correctly/objectively are excellent, 40% as Good, 26% as Satisfactory, 07 % unsatisfactory and 11% below average.

Semester Question Papers cover the entire Syllabus Unit wise

18% of the students has expressed that Semester Question Papers cover the entire Syllabus Unit wise are excellent, 42% as Good, 26% as Satisfactory, 05 % unsatisfactory and 09% below average.

Quality of the Semester Question Papers

19% of the students has expressed that Quality of the Semester Question Papers are excellent, 44% as Good, 24% as Satisfactory, 05 % unsatisfactory and 08% below average.

Valuation of the Semester Examination Papers

18% of the students has expressed that Valuation of the Semester Examination Papers are excellent, 40% as Good, 24% as Satisfactory, 08 % unsatisfactory and 10% below average.

IV. SERVICES RENDERED BY NON-TEACHING STAFF

Assistance by non-teaching staff

18% of the students has expressed that Assistance by non-teaching staff are excellent, 41% as Good, 25% as Satisfactory, 07 % unsatisfactory and 09% below average.

Attitude of non-teaching staff towards students

18% of the students has expressed that Attitude of non-teaching staff towards students are excellent, 39% as Good, 25% as Satisfactory, 07 % unsatisfactory and 11% below average.

Quality of functioning of non-teaching staff in department labs (if applicable), computer centres and Library

19% of the students has expressed that Quality of functioning of non-teaching staff in department labs, computer centres and Library are excellent, 41% as Good, 24% as Satisfactory, 07% unsatisfactory and 09% below average.

V. EXTENSION SERVICE (SHEPHERD)

Usefulness of extension programme

20% of the students has expressed that Usefulness of extension programme are excellent, 39% as Good, 24% as Satisfactory,08 % unsatisfactory and 09% below average.

Attitude of the extension staff towards students

21% of the students has expressed that attitude of the extension staff towards students are excellent, 38% as Good, 24% as Satisfactory,08 % unsatisfactory and 09% below average.

VI. INFRASTRUCTURE FACILITIES ON THE CAMPUS

Laboratory facilities (if applicable)

19% of the students has expressed that Laboratory facilities are excellent, 42% as Good, 23% as Satisfactory, 06% unsatisfactory and 10% below average.

Library facilities

27% of the students has expressed that Library facilities are excellent, 40% as Good, 20% as Satisfactory, 05 % unsatisfactory and 08% below average.

Canteen facilities

17% of the students has expressed that Canteen facilities are excellent, 33% as Good, 23% as Satisfactory, 14% unsatisfactory and 13% below average.

Classrooms

17% of the students has expressed that Classrooms are excellent, 39% as Good, 24% as Satisfactory, 08 % unsatisfactory and 12% below average.

ICT such as Wi-Fi, Smart Class

13% of the students has expressed that ICT such as Wi-Fi, Smart Class are excellent, 33% as Good, 22% as Satisfactory, 18 % unsatisfactory and 14% below average.

Maintenance of the Campus, Classroom, etc.

23% of the students has expressed that Maintenance of the Campus, Classroom, etc. are excellent, 39% as Good, 22% as Satisfactory, 06 % unsatisfactory and 10% below average.

Quality of the Rest Rooms in the campus

16% of the students has expressed that Quality of the Rest Rooms in the campus are excellent, 35% as Good, 22% as Satisfactory, 14 % unsatisfactory and 13% below average.

VII. EXTRA CURRICULAR ACTIVITIES

Sports facilities

20% of the students has expressed that Sports facilities are excellent, 37% as Good, 23% as Satisfactory, 10% unsatisfactory and 10% below average.

Functioning of non-scholastic activities (NCC, NSS, AICUF, Fine Arts, YRC/RRC, Consumer Forum, Democracy Forum, Women's Forum.

23% of the students has expressed that Functioning of non-scholastic activities are excellent, 37% as Good, 23% as Satisfactory, 08% unsatisfactory and 09% below average.

VIII. BEYOND CLASS ROOM ACTIVITIES

Department level: Debates / talks / seminars / discussions, etc.

18% of the students has expressed that department activities are excellent, 41% as Good, 25% as Satisfactory, 06% unsatisfactory and 10% below average.

Functioning of department association

18% of the students has expressed that Functioning of department association are excellent, 40% as Good, 25% as Satisfactory, 07 % unsatisfactory and 10% below average.

Student Support Service in the college

19% of the students has expressed that Student Support Service in the college are excellent, 41% as Good, 24% as Satisfactory, 06 % unsatisfactory and 10% below average.

Department Alumni Association

18% of the students has expressed that Department Alumni Association is excellent, 41% as Good, 24% as Satisfactory, 07 % unsatisfactory and 10% below average.

IX. Overall Experience at St. Joseph's College

24% of the students has expressed that overall experience in the college is excellent, 42% as Good, 21% as Satisfactory, 05 % unsatisfactory and 08% below average.

Principal
PRINCIPAL
St. JOSEPH'S COLLEGE
(AUTONOMOUS)
TIRUCHIRAPPALLI 620 002